



QUALITY POLICY

BRIGHTERS AD

Approved by	Date	For information	Revision
Managing Director	01.01.2019		01

Quality policy

The major goal of the company is to manufacture goods and provide services with high and consistent quality compliant to state and customer's requirements

Customer requirements are defined and stipulated in detail during the contracting process

Brighters Management is ensuring consistent quality control and assurance by constant development and enhancement of quality systems and if necessary, applying effective corrective and preventive measures and business processes optimization

Once per year Brighters' Management performs review of quality systems operation, in order to ensure that Quality policy and Quality systems are functioning adequately and in correspondence with major goals of the company.

Major priorities of the company are:

- Continuous improvement of the quality of provided goods and services
- Meet and exceed quality requirement and expectations as well as measuring customer satisfaction
- Ethical and mutually beneficial relationship with its vendors
- Partnering with recognized and ethnical vendors provided high quality products and services

Brighters employees are high educated and high skill. Company invests in trainings and various courses in order to maintain and expand employees expertise.

Brighters Management strives to provide compliant and safe working conditions and encourages proactivity

This Quality Policy is approved and distributed by the Senior Management of the company and is distributed internally and to external parties.

Approved by	Date	For information	Revision
Managing Director	01.01.2019		01